

Royal PARAGON HALL

RULES AND REGULATIONS FOR CONCERT/PERFORMANCE SHOW/ SPECIAL EVENT/CONVENTION

All Organizers and Contractors must strictly observe the following “Rules and Regulations” when working within the premises of Royal Paragon Hall. The main objective of the “Rules and Regulations” is to ensure efficient operations and management of the event area and safety of every individual operating inside Royal Paragon Hall at all time.

Pre-Approved Documents

1. Floor plan layouts and perspectives, signage design specifications and public image advertising designs must be pre-approved by the Operations Department, Royal Paragon Hall **at least one (1) month prior to the event date.**
2. The Organizers must submit all layout plans for truss installation with its details of the number of trusses as well as their carrying weights to the Operations Department **at least fourteen (14) days prior to the event date.**
3. The Organizers must submit permission papers obtained from concerned government units to the Operations Department **at least seven (7) days prior to the event date.** These include:-
 - Fun fair or amusement activities: permission is granted by Pathumwan Metropolitan Police Station, and Pathumwan District Office
 - Sweepstakes or lucky draw (except an internal party celebration within an organization): permission is granted by Investigation and Legal Affairs Bureau, Department of Provincial Administration, and Pathumwan Metropolitan Police Station
 - Selling of alcoholic beverages***: a permit can be obtained from the Excise Department, and a permission is granted by Pathumwan Metropolitan Police Station, and Pathumwan District Office.

***** selling = to sell, give away, distribute, exchange**

If the Recipient intends to sell, advertise and/or organize the public relations for any alcoholic beverage within the Service Area, the Recipient shall be solely liable to request for a permission/license to sell an alcoholic beverage from the competent government authority, provided that: (i) such permission/license shall be duly and completely obtained prior to the sale of alcoholic beverage within the Service Area; and (ii) the Recipient shall immediately provide the copy of such permission/license with certification of true copy by the Recipient's authorized representative to the Service Provider upon duly receipt of such permission/license or upon request by the Service Provider for being kept by the Service Provider as an evidence. In selling, advertising and/or organizing the public relations for any alcoholic beverage within the Service Area, the Recipient shall be solely liable to take all relevant steps in accordance with, and to strictly comply with all terms and conditions of Alcoholic Beverage Control Act B.E. 2551 (2008) including other relevant laws, rule and/or regulation being effective during the Service Period.

In addition, the Recipient agrees to be solely liable for all losses and damages including those suffered or incurred by the Service Provider, whether directly or indirectly, arising out of or in connection with any failure of the Recipient to fully comply with the foregoing paragraph.

4. In order to obtain a parking fee waive for demonstrated vehicles, the Organizer must submit details of vehicles: brand, model, color, car registration number and moving-in & moving-out schedule to Royal Paragon Hall **at least fourteen (14) days prior to the event date.**

5. Any organizer wishing to use Remotely Piloted Aircraft/Unmanned Aircraft Vehicle or “drone” inside Royal Paragon Hall must obtain an official permission from Royal Paragon Hall, Srpathum Palace, and Pathumwan Metropolitan Police Station. All required documents must be submitted to Operations Department for approval **at least thirty days (30) prior to the event date**. Details of required documents are as follows:

5.1 Documents to be submitted to *Srpathum Palace*

- A copy of drone ownership issued by the National Broadcasting and Telecommunications Commission (NBTC)
- A copy of drone operator permission issued by the Civil Aviation Authority of Thailand (CAAT)
- A copy of the 3rd person insurance under the drone operator’s name
- A copy of the citizen ID of the drone operator, with a signature to certify the copy
- A floor plan of the area where the drone will be operated

5.2 Documents to be submitted to *Pathumwan Metropolitan Police Station* (Administration Office)

- A permission letter signed by Srpathum Palace’s authorized person AND a permission letter signed by Siam Paragon’s authorized person
- A document indicating an exemption from permission in operating the drone indoor.
- A copy of drone ownership issued by the National Broadcasting and Telecommunications Commission (NBTC)
- A copy of drone operator permission issued by the Civil Aviation Authority of Thailand (CAAT)
- A copy of the 3rd person insurance under the drone operator’s name
- A copy of the citizen ID of the drone operator, with a signature to certify the copy
- A floor plan of the area where the drone will be operated

Should the Organizer operates drones inside Royal Paragon Hall without proper registration and permission, they will face a fine of 40,000 baht or a maximum of one year imprisonment, or both (according to the Air Navigation Act, B.E. 2497, code section 78 - section 24).

Moving-In and Moving-Out

1. The Organizer and the Operations Department, Royal Paragon Hall must inspect and handover the hall prior to moving in and after moving out.
2. During event days, the Organizer and its team are allowed to access the Service Area according to the time stated in the signed service contract or based on an agreement between the Royal Paragon Hall and the Organizer.
3. Any request for extended working hours other than published in the signed service contract is subject to availability and hourly overtime charges.
4. The Organizer must immediately inform Royal Paragon Hall if there is any damage to the premises or its asset. The Organizer agrees to repair the damages caused **within (7) days after dismantling period in the signed service contract** and be responsible for the cost which will be estimated by Royal Paragon Hall. Only the repair work which meets the Royal Paragon Hall’s standard will receive a written document as proof. However, if the Organizer refuses to repair, Royal Paragon Hall will carry out the repair and charge all related expenses to the Organizer.

Building-Up and Dismantling

1. Service Area floor surfaces must be protected from any damages from construction materials and moving items such as trolleys. Proper covering materials such as working carpets or plywood must be used. The same precautions must be observed with surfaces of walls and ceilings within the Service Area.
2. Plywood or similar materials must be used before laying carpet in Paragon Hall 1, 2 & 3.

3. If the Organizer and/or the Contractor violate Royal Paragon Hall's rules and regulations which have already been informed both by verbal and/or in written in order to make corrections within a specific time but the Organizer and/or the Contractor refuse to do so and that causes any damages to occur, the Organizer and/or the Contractor agree to compensate double the damage appraisals.
 4. The height of any building stand in Paragon Hall 1 and Paragon Hall 2 & 3 must not exceed 6 meters and 7 meters from the floor respectively. These structures must not be anchored in any way to the Service Area and must be constructed in the most stable and safe manner. In case the Royal Paragon Hall officer finds that the building stand is not safe or may cause any damage, Royal Paragon Hall reserves the right to stop the construction work immediately and amendment must be made.
 5. Sawing, welding, spray painting, drilling, hammering, nailing, screwing, and other actions that may cause damage to the walls, floors, equipment, or facilities of Royal Paragon Hall are not allowed.
 6. Placing or leaning any equipment or materials against the building's wall and outside the Service Area are prohibited and the Operations Department reserves the right to remove any obstructed materials without prior notice.
 7. Safety procedures in highly dangerous operations:
 - 7.1 Any operations relating to heat and spark, such as steel welding and steel cutting, require a hot work permit **at least seven (7) days prior to the event date**, and Royal Paragon Hall firemen must be hired at the Organizer's expenses. Any operation without proper notification and approval can be terminated instantly. Moreover, during the operation of such kind, flammable chemicals of all kinds must not be used within the 10-meter radius, and all protective gears such as goggles must be worn at all time.
 - 7.2 Working in a confined space requires a permission from the Operations Department, and all work must strictly comply by law.
 - 7.3 Working at height refers to any work at least two meters above ground, which must follow the below procedures.
 - Any work at height with more than two workers requires scaffolding.
 - All work at height requires full body harness (double lanyard) or safety harness belts attached to a stationary structure.
 - In case of working over the walkway, there must be safety nets under the operating spot to prevent any tools or equipment from falling over. Workers and passers-by must also wear safety helmets in the area.
- At the time of building and dismantling, the Organizer must provide personal protective equipment (PPE) for all workers to protect them from any injuries or dangers. Necessary PPE includes protective clothes (long sleeves and long pants), goggles, helmets, and boots.
8. Early removal of exhibits before the show ends must be approved by the Organizer. The Organizer will then notify the Operations Department to further coordinate in security management.
 9. All exhibited equipment and materials must be removed from the building by the specific tear-down period. Royal Paragon Hall reserves the right to remove and store all remaining items in an appropriate area with the cost of **2,000 baht/square meter/day (subject to 7% VAT)** with no responsibility to the damage in any case. All items remained after 24 hours from the date and time shown in the signed service agreement will be disposed and the expense will be charged to the Organizer or the Appointed Official Contractor. **Disposal cost is at 5,000 baht/1 six-wheel truck (subject to 7% VAT).**

Equipment & Facilities

1. Use of the Royal Paragon Hall facilities and its properties must be permitted by the Operations Department.
2. Loading Capacities

	Paragon Hall 1	Paragon Hall 2	Paragon Hall 3
Hang Loading	80 kgs./hang node	500 kgs./hang node	500 kgs./hang node
Floor Loading	500 kgs./sq.m.	1,000 kgs./sq.m.	1,000 kgs./sq.m.

Detailed plan of standing or hanging objects and loading requirement must be submitted to the Operations Department **at least fourteen (14) days prior to move-in** so that the Operations Department can arrange the hanging weight distribution before the move-in date.

3. Water supply and drainage can be accessed from specific spots in Paragon Hall 2 and 3. Installation of hose is the responsibility of the Organizer and/or its Appointed Contractor. Specifics of water pipes and waste pipes must be as follows:

3.1 water pipe

- A water pipe must be 1-inch in diameter (Galvanized, PVC8.5, or PCV13.5 only)
- Valves and connectors must be installed properly to prevent any leakage or remaining water in the pipes after dismantling.
- Valves must be switched off at the end of the event hour every evening.

3.2 waste pipes

- A waste pipe must be 2-inch in diameter (PVC5 or better only)
- The Organizer must install an on ground grease trap tank with the size of at least 25 liters.
- Disposal of chemical substances such as paint or thinner into the drainage system is not allowed.

All installation and dismantling of all water pipes and waste pipes must be done by professionals only in order to prevent any leakage and/or damage to properties of Royal Paragon Hall.

4. Public access of electrical supplies is not allowed during event days.
5. Vehicles over 2.10 meters high are not allowed to access the loading ramp.
6. All freights with the height over 2.90 meters and/or **weight over 10 tons or 10,000 kilograms are not allowed to access the Cargo Lift** which is 3.00 m. wide x 10.00 m. deep x 2.80 m. high.
7. "Bill of Lading" via air or sea indicating exact weight of the container must be presented to the Operations Department prior to the use of crane service. Operating hours for crane lift are from 00.01-05.00 a.m. only, and the gross weight of the container and equipment/goods inside must **not exceed 25 tons or 25,000 kilograms**. The container sizes are 20 feet (6 meters) and 40 feet (12 meters) and the heights are 2.4 meters and 2.9 meters respectively. The Organizer also needs to inform the Operations Department **at least 60 days prior to the show day**.
8. All freights with the **weight over 2.5 tons or 2,500 kilograms are not allowed to access the Freight Lift** which is 2.00 m. wide x 3.00 m. deep x 2.30 m. high.
9. For an installation of an internet and phone system, the Organizer must choose an official service provider who is appointed by Royal Paragon Hall only.

9.1 Royal Paragon Hall can provide three kinds of phone services:

- Internal Line : communication within Royal Paragon Hall only
- Local Line : communication within Bangkok and its vicinity (expenses included in rent)
- IDD Line : communication within Bangkok and its vicinity; and to mobile numbers, other provinces, and other countries (expenses included in rent)

9.2 Royal Paragon Hall can provide both LAN and wireless internet system the expense of which depends on the speed and number of days using the service.

9.3 If the Organizer wishes to install an internet and phone system inside the booths, an internet and phone installation request form must be submitted to the Operations Department **at least fifteen (15) days prior to the event date.**

10. Royal Paragon Hall supplies electricity through utility hatches under Hall 2 and 3, and through an electrical cabinet inside Hall 1. The organizer must appoint an experienced contractor to carry out the installation and inform all specific details of how much power and which kind to be used **at least seven (7) days prior to the installation date.** All rules and regulations concerning electricity supply must be observed at all time.

Utilities	Event Area	Utility Power
Electricity Supply	Hall 1, Hall 2, Hall 3	320 Amp 3 Phase/120 Amp 3 Phase Main Convenient for Light & Sound
	Hall 1	150 Amp 3 Phase Main Convenient for Exhibition
	Hall 2	200 Amp 3 Phase x 5 Main Convenient for Exhibition (48 Holes)
	Hall 3	200 Amp 3 Phase x 4 Main Convenient for Exhibition (37 Holes)

11. Royal Paragon Hall provides services for a standard meeting room light and sound system as follows:

Meeting Room	Visual System		Light & Sound System			
	Dimension	Projector (Ansi Lumens)	Microphone (Channel/room)	Sound System	Lights	Light Truss
Meeting Room 1	3.60x3.40 m.	3000	8	✓	Dimmer	✗
Meeting Room 2	N/A*	N/A*	8	✓	Dimmer	✗
Meeting Room 3	3.60x3.40 m.	3000	8	✓	Dimmer	✗
Meeting Room 4	3.60x3.40 m.	3000	8	✓	Dimmer	✗
Meeting Room 5	3.60x3.40 m.	3800	12	✓	Dimmer	✗
Meeting Room 6	3.60x3.40 m.	3800	12	✓	Dimmer	✗

* In Meeting Room 2, a 2.60x1.70 m. mobile projector of 3000 Ansi Lumens can be installed. The Organizer must inform Royal Paragon Hall **at least seven (7) days prior to the event date.**

Traffic Control and Management

1. As the loading area is on the 5th floor, it is necessary to control the traffic and reduce congestion during move-in and move-out time. Therefore, all vehicles entering the loading area on 5th Floor must **queue up at the holding area on 3A Floor**, then wait for their turn according to the security's direction.
2. For loading vehicles not higher than 2.10 meters, once the loading is complete, they must move out of the loading area immediately.
3. Royal Paragon Hall provides vehicle parking validation for the use of Cargo Lift and/or Freight Lifts at G Floor **free of charge for the first hour only.** Parking fee for the 2nd hour onward is 100 baht/hour.

Safety Precaution

1. Royal Paragon Hall is a non-smoking venue. Smoking is not allowed anywhere inside Siam Paragon Shopping Center, including e-cigarette. Violators will be fined 5,000 baht. (Five Thousand Baht Only)
2. In case cooking is required, only electrical appliances are allowed. The Organizer must inform the Operations Department **at least fourteen (14) days prior to the event date**. In addition, the Organizer must hire the firemen from Royal Paragon Hall and be responsible for the service fee incurred. Use of Liquid Petroleum Gas (LPG) in the Service Area is strictly prohibited.
3. Use of helium filled balloon must be approved by the Operations Department.
4. Without a proper notification and request to the Operations Department, any use of pyrotechnics is strictly prohibited inside Royal Paragon Hall.
5. In case of motor vehicle display, the Organizer must strictly observe the followings:-
 - The amount of gasoline must not exceed $\frac{1}{4}$ of its tank capacity.
 - The amount of CNG or LPG must not exceed 10% of its tank capacity.
 - The fuel tank or gas tank must be completely sealed.
 - Battery terminals and gas distributions must be disconnected during the show.
 - Only vehicles with gasoline engine system is allowed to be driven in Royal Paragon Hall.
 - Starting of vehicle engines during the show is strictly prohibited
 - Plywood or steel sheet (a minimum of 20 mm.) must be laid on the floor for weight sharing prior to vehicle display.
6. Rules for the use of forklift inside Royal Paragon Hall are as follows: Applicable in Paragon Hall 2 and 3 only.
 - 6.1 Only electric forklifts run on battery are allowed inside Royal Paragon Hall.
 - 6.2 The size of forklift (including its batteries) must not exceed the maximum carrying capacity of the area, which is 1,000 kilograms/square meter.
 - 6.3 The maximum carrying capacity allowed for lifting and moving materials by forklift is calculated based on the weight of the materials and the weight of the forklift combined, which cannot exceed 1,000 kilograms/square meter.
 - 6.4 All forklifts must meet the operating and safety standard as follows:
 - They must have secure and strong roof structure for protection of any falling materials.
 - There must be a sign indicating the carrying capacity of the forklift in clear sight.
 - Users must perform a pre-start check for safety operation before each use and keep all records for later inspection by the labor personnel.
 - There must be a warning sound or light while operating the forklift.
 - Modifications of the forklift that cannot ensure safety in operation are strictly prohibited.
 - 6.5 Do not stand on the forks or ride in the forklift.
 - 6.6 Only trained personnel who is qualified and certified can operate the forklift.
7. In case of using a generator, the Organizer must inform the Operations Department **at least fifteen (15) days prior to the event date**, and comply by the followings:
 - 7.1 The generator must be inspected and approved by an electrical engineer.
 - 7.2 Only a soundproof generator canopy is allowed.
 - 7.3 The weight of the generator must be approved by the Operations Department before installation.
 - 7.4 Royal Paragon Hall firemen must be hired, at the Organizer's expense, throughout the event period.
 - 7.5 The generator must be connected to a ground wire.
 - 7.6 A ground wire must be secured during refueling and hired firemen must be informed every time.
 - 7.7 Storing fuel inside Royal Paragon Hall is strictly prohibited.
 - 7.8 There must be a professional supervising the use of the generator at all time.

- 7.9 There must be at least one fire extinguisher (15 pounds) for class A, B, and C fire for every generator installed.
- 7.10 All operating equipment must comply with the ministerial regulations according to the industry standard of the Engineering Institute of Thailand.
- 7.11 The generator must be placed on plywood floor mat, and in a closure which does not interfere with the event.
8. All kinds of explosive and flammable substances (paint, thinner, fuel, gas, hay stack, etc.) cannot be stored inside Royal Paragon Hall.
9. Hanging Items or Hanging Lay-out Plan must be approved by the Operations Department. Installation of lighting trusses, banners, or structures that may cause danger must be removed and re-installed in the safest manner.
10. For safety precaution, wiring across any entrance is prohibited. If necessary, electricity wire must be covered with proper materials.
11. Electricity wiring at the Fire Exit or leaving construction materials or equipment that obstruct the fire host cabinets or fire exits of Royal Paragon Hall are strictly prohibited. Fire exits must be used for emergency only; it should not be used for any other purposes.
12. Weapons, knives, explosives or radioactive materials, or any harmful materials are strictly prohibited inside the Royal Paragon Hall, except for exhibiting purposes.
13. In case of conflagration caused by the Organizer during the event, the Organizer will be imposed a fine of **Baht 200,000.00** immediately.
14. Any structures supporting backdrop or screen are not allowed to be placed on the stage platform of Royal Paragon Hall.

Security

1. The Organizer and its Appointed Contractor as well as workers working inside Royal Paragon Hall must wear proper uniform and badge at all times. Badge samples must be submitted to the Operations Department **at least seven (7) days prior to the first move-in day**.
2. The fire hose cabinets, fire exits and public accesses must remain clear of any obstructions at all time. Royal Paragon Hall has 24-hour security personnel conducting regular patrols of the public area.
3. Royal Paragon Hall will not be responsible for certain items which are not allowed to be kept inside the booth or Service Area. These items include banknotes, gold, jewelries, antique items, valuable art pieces, coins, blueprints, stock or bond papers, important financial papers, credit cards, check books, pass books, and all other business documents.
4. For additional security requirement such as booth security, please submit "*Security Service Order Form*" to the Operations Department **at least fourteen (14) days prior to the move-in day**.
5. Other security service providers are not allowed unless there is a written permission from Royal Paragon Hall.

Cleaning

1. The Organizer, Contractor and/or Exhibitor are responsible for disposal and removal of construction waste materials and substances. If neglected, the Operations Department reserves the right to remove any waste material at the organizer's expense.
2. Royal paragon Hall provides cleaning of general public area (exclude the Service Area). For additional cleaning requirement such as booth cleaning, please submit "*Cleaning Service Order Form*" to the Operations Department **at least fourteen (14) days prior to the move-in day**.
3. Other cleaning service providers are not allowed unless there is a written permission from Royal Paragon Hall.

Food & Beverage

Meeting & Convention

1. The Operations Department reserves the right to permit distribution of food & beverage only as a sample or demonstration during the event.
2. Selling of food and beverage during the event is allowed only when the Organizer makes a request to the Operations Department at least fourteen (14) days prior to the event date and settles the importation fee at Baht 5,000.00 / booth / day (Subject to 7%VAT).
3. Use of Liquefied Petroleum Gas (LPG) is strictly prohibited inside Royal Paragon Hall.
4. If there is a need of hot oil or electrical appliances in the event area, these equipment must be approved by the Operations Department at least fourteen (14) days prior to the event date. In addition, firemen must be hired from Royal Paragon Hall at the Organizer's expense.
5. In the event that ice services are required, it is mandatory to have ice services from Royal Paragon Hall only.

Banquet

1. In case the Organizer brings in food & beverage service from outside caterers, the importation fee at Baht 150,000.00 per function will be applied (Subject to 7% VAT). This fee does not include the rental of table utensils such as dishes, bowls, cutleries, glasses, tablecloth, etc.
2. Arrangement of the banquet area and all equipment used must be carried out by the Caterer or the Organizer.
3. The confirmed list of food items & beverages (both alcoholic & non-alcoholic) must be verified by the Operations Department at least seven (7) days prior to the move-in day.
4. Catering service staff must wear a proper uniform and perform in appropriate manners. Uniforms refer to – for female: strictly a hair bun with net, knee length dress or skirt only; and for male: strictly a stylist business casual with no mustache and beard.
5. If Liquefied Petroleum Gas (LPG), hot oil or electrical appliances are needed in the event area, these equipment must be approved by the Operations Department at least fourteen (14) days prior to the event date. In addition, firemen must be hired from Royal Paragon Hall at the Organizer's expense.
6. Allowed Liquefied Petroleum Gas (LPG) in the Service Area must have a proper safety valve and does not weight over 15 kilograms. Moreover, any unused Liquefied Petroleum Gas (LPG) must not be placed in the same area or stored overnight inside Royal Paragon Hall.
7. Liquefied Petroleum Gas (LPG) with safety valve is allowed to be used only at the pantry or designated area.
8. For reheating, only electrical appliances or hot oil are allowed in the event area.
9. Electricity and lighting wiring for cooking must be prepared by the Caterer. If such service is required by Royal Paragon Hall, the Organizer must be responsible for an additional charge, and must inform Royal Paragon Hall at least three (3) days prior to the event date.
10. The Caterer is solely responsible for moving, installing, and dismantling the Royal Paragon Hall's tables, chairs, and chair covers. All items must be returned to Royal Paragon Hall in the original condition at the end of the event.
11. For any damages incurred to Royal Paragon Hall's properties, such as the event area, pantry, preparation area, table, chairs, and utensils, the Caterer and/or the Organizer must be responsible for the damage expense estimated by Royal Paragon Hall.
12. The Organizer or Caterer must clean up the food & beverage Service Area such as pantry, preparation area, kitchen, and table utensils, and return the Service Area and all equipment properly.
13. If the Organizer brings in its own food and beverage services, after the event is over, the Food and Beverage Provider needs to clean the chair covers before returning to Royal Paragon Hall.
14. In case of conflagration caused by the Organizer/the Caterer or food & beverage service provides during the event, the Organizer will be imposed a fine of Baht 200,000.00 immediately.

15. If ice service is required in a Banquet , the Food and Beverage Provider must order the ice service from Royal Paragon Hall only.
16. Any request other than the above regulations will be considered on a case-by-case basis only.

Concert & Performance

1. In case the sponsor of such event requires the selling of food & beverage or other products which are not related to the show, the importation fee of **Baht 5,000.00 / booth/ day (Subject to 7% VAT)** will be applied.
2. The Operations Department allows food & beverage from the sponsor of such event in the event hall. However, the Organizer must pay an additional cleaning service fee of **Baht 5,000.00 per show (Subject to 7%VAT)**.
3. Only disposable plastic or paper container (for one-time use) is permitted. All kinds of cans, glass bottles, and lids are not allowed in the event hall.
4. In the event that ice services are required, it is mandatory to have ice services from Royal Paragon Hall only.

Working on Catwalk Regulations

1. The Organizer and/or the Contractor must exchange ID card and sign their name in and out of the catwalk for a permission badge before working on the catwalk.
2. Using the breaker installed on the catwalk is not allowed. Wiring should be made from the ground floor where Royal Paragon Hall provides a power outlet and all equipment and materials must conform to the safety standards.
3. Smoking, doing drugs, eating, or bringing any equipment and materials which are not related to the work are not permitted on the catwalk. Violators will be fined 5,000 baht (Five Thousand Baht Only)
4. Working on catwalk without safety equipment is prohibited.
5. The security staff reserves the right to examine employee's personal tools/equipment at all time.
6. Urinating, leaving any rubbish, hanging or hoisting any equipment such as rope, sling or tendon on the catwalk are prohibited.

Miscellaneous

1. All personnel working on installation and dismantling must wear protective clothes and boots for safety reasons.
2. Royal Paragon Hall provides electrical supply for main stage at **350Amp/380V 3 Phases without any charge.** The exact amounts of electrical supply that will be provided rely on the quotation that the Organizer and Royal Paragon Hall have jointly signed.
3. The Operations Department, Royal Paragon Hall can provide 1.22 x 2.44 m stage platforms which can be adjusted to different heights between 20-120 cm (each level is 20 cm apart). The number of stage platforms is 30 and 60 for one hall and two halls, respectively. As the number of stage platforms depends on the stage layout plan, the Organizer must submit the stage layout plan to the Operations Department **at least fourteen (14) days prior to the event date**.
4. For safety precaution, the height of stage performance and grand stand must not exceed 8.00 meters.
5. All kinds of official VDO record must be approved by the Operations Department in order to facilitate and coordinate between the Organizer and the security service officer. The photographer or recorder must exchange his/her ID card for a contractor badge and wear it at all time.
6. Distribution of promotion/advertising materials in Siam Paragon Shopping Center is permitted under the event's name which is specified in the signed service agreement only.

7. First Aid Service arrangement is compulsory for all exhibitions. For emergency purposes, the Organizer must have first aid kits during build-up and dismantling periods, and arrange for an ambulance to stand by during show days.
8. Animals are not allowed inside the Royal Paragon Hall premises. However, exceptions are for shows involving animals which in such case the Certificate of Pedigree must be presented to the Operations Department at least fourteen (14) days prior to the event date.
9. The Operations Department must be informed of any broadcasting activity at least (14) fourteen days prior to the event date.
10. Any violent acts (fighting or assaulting) or any other illegal behaviors in the working area are prohibited.
11. Urinating or leaving any wastes on the floor/wall of the building, or anywhere outside the toilets are prohibited.
12. During an event, the Organizer can, by law, broadcast under the level of 85 decibel (A) and/or 95 decibel (C). Any broadcast louder than the allowed level may result in suspension of electricity supply service until the adjustment is made. Any damage incurred is the sole responsibility of the Organizer.
13. Prior to the start of any activities on stage or inside the meeting room, the Organizer is required to play Royal Paragon Hall safety video. Royal Paragon Hall serves the right to prohibit any adjustment of the safety video.
14. The Recipient is solely responsible for any The Personal Data Protection Act B.E. 2562 (2019) (PDPA) which abides by Thailand laws including every other laws and regulation not mentioned here in the agreement. This is valid throughout the total rental period which is agreed upon.
15. The Organizer must strictly comply with Royal Paragon Hall's Rules & Regulations concerning an International Organization for Standardization (ISO): ISO 22300-2017 MICE Security Management System, ISO 20121 Sustainability Management System, and ISO 22301 Business Continuity Management.
16. If the Organizer fails to comply with any rules and regulations of Royal Paragon Hall, the Operations Department shall notify the organizer in writing first. And if such notification is not observed by the organizer, Royal Paragon Hall reserves the right to terminate the signed service agreement.

Acknowledged by	
Event's Name.....	Event's date.....
Organizer's Name	
Contact Person.....	Telephone No.....